



02/26/2014 09:03 AM

Complaint Status Detail Report: 1/26/2013 - 2/26/2014 All Institutions

By Incident Date

Complaint Status by Period

Type of Complaint	Accepted	Denied	Total Per Type
Non-Medical	2663	2925	5588
Medical	1082	503	1585
Discrimination	92	350	442
Total	3837	3778	7615

Ethnic Analysis for Complaints Filed by Period

Description	Accepted	Denied	Total Per Group
American Indian/Alaska Native (not of Hispanic origin)	136	90	226
Asian (not of Hispanic origin)	37	21	58
Black (not of Hispanic origin)	588	883	1471
Hispanic or Latino	281	249	530
Native Hawaiian or other Pacific Islander (not of Hispanic origin)			0
Other Racial Category			0
White (not of Hispanic origin)	2795	2535	5330
Unknown			0
Total	3837	3778	7615



Oregon Department of Corrections (ODOC)

02/26/2014 09:03 AM

Mission: To promote public safety by holding offenders accountable for their actions and reducing the risk of future criminal behavior

Complaint Status Detail Report: 1/26/2013 - 2/26/2014
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Total Complaints Status by Responsible Department

Responsible Department	Accepted	Denied	Total Per Department
BHS	111	113	224
Canteen	73	63	136
Dental	44	21	65
Food Services	194	98	292
General Services	31	51	82
Health Services	965	448	1413
Inmate Services	123	79	202
Mail Room	4	4	8
Medical			0
Misc Discrim	1	5	6
Misc Legal	23	21	44
OCE	18	20	38
OISC	14	22	36
OPM	5	11	16
Other	124	392	516
Pharmacy			0
Physical Plant	57	21	78
Public Services		2	2
Rehabilitation Services	185	251	436
Religious Services	41	36	77
Security	1741	1977	3718
Transitional Services	75	137	212



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All Institutions

By Incident Date

Total Complaints Status by Responsible Department

Responsible Department	Accepted	Denied	Total Per Department
Transport	8	6	14
Total	3837	3778	7615



Oregon Department of Corrections (ODOC)

Produced by Humphreys, Jacob L

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All Institutions

By Incident Date

Accepted Complaints by Facility/Area Per Month

Facility	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Total Per Area
CCCF													
Behavioral Health Services	2	1	1		2								6
Business Office/Trust										1			1
C unit	2	2	5	3	3	1	1	3	2	3	13	1	39
Canteen								1			1		2
Chapel	1					1							2
Clothing Room			3										3
Corridor						1							1
DSU	3	2	1	1	1	1	2	1	1				13
Dental				1						1			2
G unit	2					5	3	3	3	4	7	2	29
H unit	4	2		1	8	3				1		1	20
Infirmary	1		2	1	1		1						6
J unit			1	1	2	1		1		1			7
K Unit			2	2	3	1		2	1	3		1	15
Kitchen med	1	1		1	1		1	1		1	1	2	10
MHI					1								1
MHU	2	2		1	2		1	2	1	2	2		15
Mailroom		1				1					1		3



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02/26/2014 09:01 AM

Complaint Event Detail Report: 2/1/2011 - 2/26/2014

All Institutions

By Incident Date

Complaints Events by Period Total Complaints - Accepted: 12870 Denied: 9845

Table with 5 columns: Last Event Recorded, Medical, NonMedical, Medical + NonMedical, Discrimination. Rows include various grievance and appeal stages like 'Grievance sent to Responder', '1st Appeal sent to Responder', etc.



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02/26/2014 09:01 AM

Complaint Event Detail Report: 2/1/2011 - 2/26/2014

All Institutions

By Incident Date

Complaints Events by Period Total Complaints - Accepted: 12870 Denied: 9845

Last Event Recorded	Medical	NonMedical	Medical + NonMedical	Discrimination
Response to second appeal received	528	996	1524	
Second appeal denied	64	189	253	
Second appeal reopened		4	4	
Other	9	28	37	4
Reopened, response received	3	4	7	
Initial Discrimination Complaint denied		2	2	780
Discrimination Complaint sent to responder			0	15
First late notice sent to responder (DC)			0	
Second late notice sent to responder (DC)			0	1
Discrimination Complaint closed			0	13
Discrimination Complaint suspended			0	1
Discrimination Complaint withdrawn			0	12
Discrimination Complaint reopened			0	
Total	4853	16567	21420	1295



Complaint Event Detail Report: 2/1/2011 - 2/26/2014

All Institutions

By Incident Date

Complaint Events Totals by Type

	Non-Medical		Medical		Combined Totals	
	Accepted	Denied	Accepted	Denied	Accepted	Denied
Grievances	8460	7529	3423	1247	11883	8776
First Appeals	1193	450	509	113	1702	563
Second Appeals	1081	190	553	65	1634	255

